VIRTUAL ORANISATION SUPPORT GROUP

Enabling Grids for E-sciencE supports a worldwide grid infrastructure and provides services to all kinds of user communities, be they large or small. Virtual Organisations (VOs), groups of users having similar goals and wanting to share computational resources and expertise, play a central role in the grid authorisation framework. VOs decide on their membership and each user's level of access to the VO's shared resources.

EGEE-III's VO Support Group is dedicated to helping Virtual Organisations, and thus aids user communities in successfully interacting with the project. The support group's functions are:

• Working with VO managers to clarify how VOs fit into the grid infrastructure, to assist in all aspects of VO creation and registration, and to educate the VO managers regarding their responsibilities. Tools and documentation are provided to assist them to efficiently manage their Virtual Organisation.

• Helping with resource allocation for the VOs and interfacing to the resource allocation group on behalf of the VOs.

• Collecting requirements from VOs on VO management tools and also gLite middleware. Every requirement and request is written down, and passed onto the project technical management. These requests are followed up by the VO Support Group by interacting with the appropriate technical teams in the project on behalf of the VOs. The middleware requirements may also come through the various scientific clusters.

Users can send support requests to the VO Support Group via GGUS, the project's ticket processing system.

Group contacts

Frederic Schaer (CEA), Group Coordinator, email: Frederic.shaer@cea.fr
Team: project-eu-egee-vo-support-group@cern.ch
Support request: http://www.ggus.org (ask for VO Management support unit)